

PRIVACY STATEMENT

Emilie Fourmestraux / HOSHA SHIATSU is responsible for the processing of personal data as shown in this privacy statement. Personal data is processed in a careful manner in accordance with the requirements of the General Data Protection Regulation (GDPR) as of 25 May 2018.

For good treatment, it is necessary that I, as your treating therapist, create a file. This is also a legal obligation imposed by the Medical Treatment Agreement Act (WGBO/Wkkgz). Your file contains notes about your state of health and details of the examinations and treatments carried out.

The file also includes data that is necessary for your treatment and that I have requested from another healthcare provider, for example from the general practitioner, after your explicit permission.

I do my best to ensure your privacy. This means, among other things, that I:

- Handle your personal and medical data with care,
- Make sure that unauthorized people cannot access your data.

As your treating therapist, I am the only one who has access to the data in your file.

I have a legal duty of confidentiality (medical confidentiality).

The data from your file can also be used for the following purposes:

- To inform other healthcare providers, for example when the therapy has been completed or when referring to another practitioner. This will only happen with your explicit (written) consent.
- For use for observation, during my absence.
- For the anonymized use during peer review.
- A small part of the data from your file is used for the financial administration, so that I, or my administrator, can draw up an invoice.

If I want to use your data for another reason, I will first inform you and explicitly ask for your permission.

You have the right to inspect your client file at any time. You have the right to have your data deleted at any time. The data in your client file will be stored for 20 years, as required by law (WGBO).

PRIVACY ON THE CARE BILL

The healthcare invoice that you receive contains the information requested by the health insurer, so that you can declare this invoice to your health insurer.

- Your name, address and place of residence.
- Your customer number and/or date of birth.
- Insurance and/or policy number.
- The date of the treatment.
- A brief description of the treatment.
- Performance code.
- The cost of the consultation.

Viewing, modifying or deleting data

You have the right to view, correct or delete your personal data. In addition, you have the right to withdraw any consent for data processing or to object to the processing of your personal data by HOSHA SHIATSU and you have the right to data portability. This means that you can submit a request to us to send the personal data that we have about you in a computer file to you or another organization named by you. You can send a request for inspection, correction, deletion, data transfer of your personal data or a request for withdrawal of your consent or objection to the processing of your personal data to hosha.therapy@gmail.com.

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To ensure that the request for access has been made by you, we ask you to send a copy of your proof of identity with the request. In this copy, black out your passport photo, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), passport number and Citizen Service Number (BSN). This is to protect your privacy. We will respond to your request as soon as possible, but within four weeks. Hosha Shiatsu would also like to point out that you have the option of submitting a complaint to the national supervisory authority, the Dutch Data Protection Authority. You can do so via the following link: <https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>

COLLABORATION WITH OTHER ORGANIZATIONS

From practice, I work together with the following organizations with regard to the processing of your data and I have entered into a processing agreement with them:

- [MijnDiad](#) digital patient/client administration.

Changes to the privacy statement

This privacy statement was last updated on 09-03-2026.

Hosha Shiatsu can amend this privacy statement. New versions are always updated on the [Website](#). We therefore recommend that you consult this statement regularly so that you can stay informed of changes.

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COOKIE POLICY

What are cookies?

The XXXX website uses cookies. A cookie is a simple small file that is sent with pages from this website and stored by your browser on your computer's hard drive. The information stored in it can be sent back to our servers on a subsequent visit.

Use of permanent cookiesWith the help of a permanent cookie, you are recognizable when you visit the website again. The website can therefore be specially set to your preferences. Even if you have given permission for cookies to be placed, we can remember this by means of a cookie. This means you don't have to keep repeating your preferences, saving you time and making our website more pleasant. Permanent cookies can be deleted via the settings of your browser.

No or only functional cookies

The website only uses functional cookies.

Google Analytics cookiesThis website places a cookie from the American company Google, as part of the "Analytics" service. I use this service to track and receive reports on how visitors use the website. Google may provide this information to third parties if Google is legally obliged to do so, or insofar as third parties process the information on Google's behalf. I have no influence on this. I have not allowed Google to use the obtained analytics information for other Google services. The information that Google collects is anonymized as much as possible. Your IP address is explicitly not provided. The information is transferred to and stored by Google on servers in the United States. Google states that it adheres to the Safe Harbor principles and is affiliated with the Safe Harbor program of the US Department of Commerce. This means that there is an adequate level of protection for the processing of any personal data.

Cookies Social Media

This website doesn't contain buttons to promote ("like") web pages or share them on social networks such as Facebook and Instagram. If in the future these are added to the website, please be informed that these buttons work by means of pieces of code that come from Facebook and Instagram themselves. Cookies are placed by means of this code. I have no influence on that. Read the privacy statement of Facebook, Instagram and Google (which can change regularly) to read what they do with your (personal) data that they process via these cookies. The information they collect is anonymized as much as possible. The information is transferred to and stored by Facebook, Instagram and Google on servers in the United States. Facebook, Instagram and Google state that they adhere to the Safe Harbor principles and are affiliated with the Safe Harbor program of the US Department of Commerce. This means that there is an adequate level of protection for the processing of any personal data.

I also work with Facebook pixels so that we match the information and content I share and advertisements I use to your interests based on your website visit.

Enabling, disabling and deleting cookiesMore information about enabling, disabling and deleting cookies can be found in the instructions and/or using the Help function of your browser.